



Sexual Assault Centre (SAC) and Anti-Human Trafficking (AHT) Services Frequently Asked Questions

Q. Is Victim Services of Peel a department or program of Peel Regional Police?

A. No. Victim Services of Peel is an independent charitable organization with its own Board of Directors, employees, volunteers, policies and procedures, mandate, mission, values and funding.

Q. What is Victim Services of Peel's relationship with Peel Regional Police?

A. Victim Services of Peel works collaboratively with many community and government organizations in Peel Region including Peel Regional Police, to achieve common goals of assisting victims and survivors.

Q. Is my information kept private and confidential?

A. Yes. Victim Services of Peel keeps your information private and confidential. We only share information with external organizations with your explicit informed consent. There are, however, exceptional circumstances in which community organizations including Victim Services of Peel, are legally required to report to the Police or a Children's Aid Society. We will explain the legal limits of our confidentiality in detail during service delivery.

Q. If I do NOT want to report the sexual assault or trafficking to police, can I still receive services from Victim Services of Peel?

A. Yes. We respect the choices of victims and survivors. If you choose not to report to police, we will still provide services. If you choose to report to police and would like our help in reporting, we can help with that too.

Q. Do I need a referral from Peel Regional Police or another Community Organization to access services from Victim Services of Peel?

A. No. Anyone can call us to receive services at any time we are open 24/7.

Q. Who is eligible to receive SAC or AHT services?

A. Individuals who are 16 years of age or older and have been affected by sexual assault or human trafficking.

A. Individual who are under the age of 16 years require parental/ guardian consent.

Q. Where are your SAC and AHT services provided?

A. Victim Services of Peel provides mobile services throughout the Region of Peel. We have mobile crisis workers who provide services at your location (home, hospital, community centre, or other private location). If you need help and would like to drop in to see us, you can visit us Monday to Friday 7am – 11pm at the Safe Centre of Peel, 60 West Drive, Brampton, ON L6T 3T6. If this is not convenient for you, please call us at: 905-568-1068.

Q. How do I access SAC or AHT services?

A. Call us 24/7/365 at: 905-568-1068 or drop by and see us at 60 West Drive, Brampton, On,

A. Oasis Centre des Femmes offre un accompagnement en français aux personnes du Grand Toronto et Halton-Peel s'identifiant comme femmes, touchées par la violence sous toutes ses



formes, pour qu'elles reprennent leur pouvoir d'agir et s'engagent dans le parcours de leur choix.

Pour accéder services en français, appelez: 905-454-3332

Pour plus d'informations, visitez www.oasisfemmes.org

Fem'aide est un service de soutien francophone et confidentiel pour les femmes de l'Ontario, disponible 24/7 par telephone: 1-877-336-2433